



**Roofing Exteriors Pro**  
 2640 Willard Dairy Road  
 High Point, NC 27265  
 Phone: (336) 875-5002

05/14/2024  
 Claim Information

**Company Representative**  
 George Kranzler  
 Phone: (336) 414-7129  
 george@roofingexteriorspro.com

**ANGELA MATTERN**  
 5407 Eastern Shores Drive  
 Greensboro, NC 27455  
 (336) 508-6850

Job: ANGELA MATTERN

**EPDM Section**

- Black EPDM, .060, Non-reinforced. May need additional accessory
- Add a slope system under EPDM to allow for proper drainage
- Remove old ice/water membrane without disturbing the existing bituthene membrane, ensure no leaking.
- We will remove all unnecessary membrane off of all 3 porches
- Ensure everything is completely dry and free of debris
- Install a tapered ISO board system that will be anchored down into the cement.
- ISO boards (Insulation boards that are sandwiched in between two hard boards which allows you to walk on it)
- On the upstairs porch we will reverse the slope to decrease the current severity of slope
- Install and glue down a commercial grade EPDM (ethylene propylene diene monomer rubber) which is widely used on commercial buildings which allows you to lay stones or tile over top.
- Use a taping system on all overlapping EPDM to ensure waterproofing
- Install termination bars on edging, to ensure future issues as separation.
- Install DPM membrane over EPDM for future tile or stone work.

	Qty	Unit
Mule-Hide EPDM Sheet - .060 - 10'xSF Cut <ENTER AREA> - Black	9.00	SF
Mule-Hide EPDM Sheet - 3" Tape - Clean - .060 - 10'x100' - Black	9.00	SF
Mule Hide Low-VOC EPDM/TPO Bonding Adhesive (5 Gal)	9.00	EA
EPDM Pipe Flashing w/ Tape - 1"-6" - Black	9.00	EA
Mulehide EPDM Pourable Sealer Pocket - 4"	9.00	EA
Mulehide Drill Point Fastener - 4 1/2" (1000 Cnt)	9.00	BX
Low Slope - Labor (Bid Item)	9.00	EA

**TOTAL** **\$23,452.81**

**PAYMENT:** (A minimum of 25% down payment required on all roofing and gutter contracts. 50% on Windows, Siding, Decks & Metal Roofing or any other product we offer, along with ALL MULTI PRODUCT JOBS. All commercial Jobs Require 50% down, 25% when material Drops, and the remainder When job is completed.

**NON REFUNDABLE ITEMS:** Windows, Metal Roofs, and Siding; these are non refundable item due to them being custom ordered for your job if your are able to cancel your job and these items have been order you are responsible for payment in full for the material.

Wood is subjected to splitting (due to the weather and the wood curing process), this is no reflection on the workmanship you received or the quality of material we provided.

**ANY MATERIAL BEING PROVIDED BY HOME OWNER HAS TO BE ON JOB SITE AT THE TIME OF JOB. IF MATERIAL IS NOT ON SITE AND WORK IS COMPLETED PER THE MATERIAL THAT WAS PROVIDED BY ROOFING EXTERIORS PRO, THEN CLIENT IS REQUIRED TO CLOSE OUT CONTRACT PAID AND FULL. ROOF EXTERIORS PRO IS STILL REQUIRED AND WILL INSTALL ITEM WHEN IT ARRIVES PER CONTRACT AT NO ADDITIONAL CHARGE.**

Final payment DUE:(Upon Completion).

A. In case of default, there shall be added to the amount due on this contract, the cost of necessary court process, including attorneys' fees as allowed by law,

B. All checks must be made to Roofing Exteriors Pro INC.

C. Installation performed by fully insured independent contractor.

D. You are entitled to an exact copy of this contract.

E. Do not sign this before you read them or if it contains blank spaces.

F. Buyers hereby authorize the seller to immediately access personal credit information in the form of a credit bureau report to verify credit worthiness regarding the purchase made via this contract.

#### **NOTICE TO BUYERS RIGHT TO CANCEL**

**If this agreement was solicited at any location other than the Seller's place of business and you do not want the goods or services, you may cancel this agreement by signing and mailing a Seller provided or other signed written NOTICE to the Seller. Telephone calls or e-mails are not accepted. The NOTICE must say that you do not want the goods or services and must be postmarked before midnight on the third business day after you sign this agreement.**

**NOTICE must be mailed to:**

**Roofing Exteriors Pro Inc.,2640 Willard Dairy Rd. Suite 110 High Point, NC 27265**

**"NOTE: Not responsible for loose items in home, cracks in ceilings or nail pops in ceilings**

**\* No other work to be performed that is not written on this agreement**

## Homeowner Preparation for a Roofing Exteriors Pro Inc. Roofing Project

**Children-**Please always keep small children and pets away from work areas.

**Material-**When material is delivered to your home, please check the single color, and notify us if the color delivered does not correspond to what you ordered.

**Noise-**Be prepared for the noise! There will be constant hammering for the entire duration of your roof installation.

**Wall Hangings-**Remove delicate items from walls and shelves. The constant hammering may cause sufficient vibration to shake these items loose.

**Access-**We will need thorough access to areas around materials and dumpster. Please do not park adjacent to these items.

**Outdoor Items-**Remove all extraneous items from around your home, e.g., patio furniture, gardening equipment, children's toys, etc... Roofing materials may fall and damage these items

**Satellite Dish-**We will remove and replace any satellite dish as a courtesy to you. However, we do not have the necessary equipment to reset these to the signal to receive proper

Reception. Roofing-Pro, INC. cannot be held responsible if your satellite carrier must be called in to re-align your dish.

**Electrical Power-**Please ensure that electrical power is provided outside your home. If exterior plugs are not available, please run a heavy-duty three-prong extension cord through a window or under your garage door.

**Excess materials-**All left over materials and dumpster will be removed from your property as soon as possible after completion of the roofing project, typically the following day. We always order extra materials, to prevent us from having any delays with your project. After we are finished all unopened materials will be removed, but we will leave some unopened shingles behind.

**Rain-**For each day of rain, work on your home will be delayed. Our crews are instructed not to tear off more shingles than can replace or "dry-in" with underlayment daily.

**Nails-**Nails which fall from the roof will be picked up with a magnetic nail-roller. We will make every effort to pick up all nails. Be advised, however, that there may be a few nails left behind

When we finish the project, we cannot guarantee that every nail will be collected. Also beware of nails in the driveway during the project-they can cause flat tires. We will make every attempt to sweep the driveway during the project, but we will not get every nail.

Debris-You can expect roofing debris to fall into attic spaces, both between sheets of plywood decking and during decking replacement. We recommend covering your items to protect them from dust and debris.

Ceilings- If you have vaulted ceilings, "nail pops" can occur because of inadequate construction practices on the part of the builder (utilizing nails to attach sheetrock instead of screws), We cannot be responsible if this occurs. Additionally, popcorn ceiling coating may fall because of nailing into the roof system.

Skylight-If a skylight is to be removed, please place a sheet, or cover below the skylight, because roofing debris will fall through the hole.

#### TERMS AND CONDITIONS CHANGES IN THE WORK.

Should the owner, construction lender, or any public body or inspector direct any modification or addition to the work covered by this contract, the contract price shall be adjusted accordingly. Modification or addition to the work shall be executed only when both the Owner and the Contractor have signed a contract Change Order. The change in the contract price caused by such contract Change Order shall be as agreed to in writing. Or if the parties are not in agreement as to the change in contract may also increase the time within which the contract is to be completed. Contractor shall promptly notify the Owner if (a) intent physical conditions at the site differing materially from those indicated in the contract. Owner added work shall pay for any expenses incurred due to such conditions.

II.OWNER'S RESPONSIBILITIES. Owner agrees to allow and provide Contractor and equipment access to the property.

III. DELAYS. Contractor agrees to start and diligently pursue work through to completion, but shall not be responsible for delays for any of the following reasons: failure of the issuance of all necessary buildings permits within a reasonable length of time, funding loans, disbursement of funds into funding control or escrow, acts of neglect or omission of Owner or Owner's employees or Owners agent, acts of God, stormy or inclement weather, strikes, lockouts, boycotts, or other labor union activities, extra work ordered by Owner, acts of the public enemy, riots or civil commotion, inability to secure material through regular recognized channels, imposition of Government priority or allocation of materials, contractors, or holidays, or other causes beyond Contractor's reasonable control.

IV.TAXES AND ASSESSMENTS. The owner will pay for taxes and assessment of all descriptions.

V.INSURANCE AND DEPOSITS. Contractor shall carry Worker's Compensation Insurance for the protection of Contractor's employees during the progress of the work. Contractor shall carry liability insurance to cover any damages to Owner's property resulting from the acts of Contractor. The owner shall obtain and pay for the insurance against injury to his own employees and persons under persons of the job site at the Owner's invitation. Owner shall also procure at own expense and before the commencement of work hereunder "all-risk" insurance with course of construction, theft, vandalism, and malicious mischief endorsements attached, the insurance to be in a sum at least equal to the contract price. The insurance shall name the Contractor and any subcontractors as additional insured, and will be written to protect owner, Contractor and subcontractors as their interests may appear. Should Owner fail to procure such insurance, Contractor may do so at the expense of Owner, but it is not required to do so. Owner and Contractor waive rights of subrogation against each other to the extent that any loss is covered by valid and collectible insurance. If the project is destroyed or damaged by accident, disaster, or calamity such as fire, storm, flood, landslide, subsidence or earthquake, owner as extra work shall pay for work done by Contractor in rebuilding or restoring the project.

VI. RIGHT TO STOP WORK. Contractor shall have the right to stop work if any payment shall not be made, when due, to Contractor under this agreement, Contractor may keep the job idle until payments due are received. Failure to make payment, within five (5) days of the due date, is a material breach of this Agreement and shall entitle contractor to cease any further work

VII. CLEAN UP. Contractor will remove from Owner's property debris and surplus material created by the operation and leave it in a neat and broom clean condition.

VIII. COMPLIANCE WITH LAWS. In connection with the performance by the Contractor of duties pursuant to this agreement, Contractor shall obtain and pay for all permits and comply with all the federal, state, county, and local laws, ordinances, and regulations.

IX. ARBITRATION, VALIDITY AND DAMAGES. Any controversy or claim arising out of or related to this contract, or the breach thereof, shall be settled by arbitration in accordance with the Construction Industry Arbitration Rules of the American Arbitration Association, and judgement upon the award rendered by the Arbitrator(s) may be entered in any court having authority thereof.

X. ASBESTOS AND HAZARDOUS WASTE. Unless the contract specifically calls for the removal, disturbance, or transportation of asbestos or other hazardous substances, the parties acknowledge that such work requires special procedures, precautions, and/or licenses. Therefore, unless the contract specifically calls for same, if Contractor encounters such substances, Contractor shall immediately stop work and allow the Owner to obtain a duly qualified asbestos and/or hazardous material contractor to perform the work or do the work at contractor's option. Said work shall be treated as an extra under the contract.

XI. ATTORNEY FEES. In the event legal action or arbitration instituted for the enforcement of any terms or condition of this contract, the prevailing party shall be entitled to an award of reasonable attorney's fees in said action or arbitration, in addition to costs and reasonable expenses incurred in the prosecution of defense of said action or arbitration.

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Company Authorized Signature

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Date

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Customer Signature

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Date

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Customer Signature

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Date