



5752 Hampton Rd  
 Clemmons, NC 27012  
 (336) 893-6516 / (336) 765-1161  
 service@transous.com

# Estimate

<b>ESTIMATE#</b>	1049185113
<b>DATE</b>	08/07/2024
<b>PO#</b>	

CUSTOMER
Angela Mattern 5407 Eastern Shore Dr Greensboro, North Carolina 27455-1367 (336) 508-6850

SERVICE LOCATION
Angela Mattern 5407 Eastern Shore Dr Greensboro, North Carolina 27455-1367 (336) 508-6850

DESCRIPTION	
Out for multiple plumbing issues. Boiler is not firing due to a low voltage issue. Cannot further diagnose past that point. Found that the incorrect recirculating pump was installed and was backwards causing hot water supply issues. Found that the homeowner was having issues with a few fixtures, display and placement. Found that the toilets have a brown ring around the base that was causing the homeowner some concern. Recommended replacing the indirect water heater with electrolysis and reconfiguring the piping to ensure proper install. Recommended pulling and resetting all commodes as well as running a sewer camera to ensure that they were properly installed and not going to cause issues in the future. Home has a sewage ejector pump outside.	

## Estimate

Description	Rate	Total
Water heater replacement		12,647.41
Toilet pull and reset with camera inspection This option is to remove each toilet, inspect the flange and run a sewer camera. This will allow us to inspect the sewer line for any issues that may be causing the back-up.		2,033.00
Vanity repairs		1,380.00
Duplicate Labor Discount	2,000.00	-2,000.00

**CUSTOMER MESSAGE****Estimate Total:****\$14,060.41****PAYMENT TERMS:**

All estimates are good for 30 days. Prices are subject to change after 30 days. Plumbing customers are required to pay a \$79 dispatch fee if they do not choose one of our same day repair/replacement options OR pay a 50% down deposit for future work. Septic customers are required to pay a \$150 dispatch fee if we show up onsite and are not able to perform our work due to a cancellation that was not communicated to us or any other hindrance that would keep us from performing our work. Payment must be received at time of job completion. We accept cash, debit card, credit card, and ACH. Payments NOT made will be charged to the form of payment that is on file. There is a \$25.00 fee on all returned checks. I understand and agree to pay interest at the rate of 1.5% per month (18% annually) on accounts over 30 days, and to pay all costs of collection, including but not limited to court costs, marshal fees, and a reasonable attorney's fee in the event that my account is delinquent.

**CANCELLATION TERMS:**

Cancellation of a contracted job(s) after pre-work signature will result in applicable fees that may include but are not limited to: restocking fees from supply warehouses, dispatch fee and labor costs from the initial estimate call, and non-refundable equipment rental fees.

**Estimate 2**

Description	Rate	Total
Reset Tub and bed with mortar Remove tile and pull commode in order to remove tub and inspect drainage and plumbing. Pour bed of mortar/concrete and reset tub and reconnect drainage. level out to ensure tub is plumb. Reno will have to reinstall tile and make necessary repairs.		8,914.08
Guest Bath shower valve reset Cut into the wall to get ahold of plumbing. Reinstall plumbing to ensure that valve is at the correct depth into the wall. Informed by homeowner that the studs are double depth which should provide ample room for proper installation. Will need to have another contractor to repair engineered marble.		1,118.38

**CUSTOMER MESSAGE**

**Estimate Total:**

**\$10,032.46**

**PAYMENT TERMS:**

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**PRE-WORK SIGNATURE**

Signed By: